

Strange Caller *(cont.)*

Although the following incidents occurred only in FCCHs, it is necessary to alert all licensed care providers as a precautionary measure.

Be aware that these callers may:

- indicate they are from Licensing, an analyst with Licensing, the Department of Licensing, or an attorney;
- use different names;
- ask for personal information such as bank account information, verification of their address, number of children the licensee has, etc.;
- ask if the provider is home alone and if there is a male in the home right now;
- be male or female;
- indicate that they want to make a visit to the facility in order to check compliance of the home to help the facility avoid a civil penalty;
- indicate they want to help them advertise their business.

“Caller I.D.” registered a variety of phone numbers, most of which had prefixes of “888” or “877”.

If you receive one of these calls, **do not provide the person with any information. Hang up immediately and report it to your local police department, as well as your local [Regional Office](#).** If you have “Caller I.D.”, please jot down the phone number and include it in your report to the police department and Licensing.

If you receive a visit to your facility from a person who you suspect is not from Licensing, do not let them in. Ask them for their State Department of Social Services identification badge and call your local licensing office to confirm that the person is legitimate.